



Australia and New Zealand
Regional Science Association International
46th Annual Conference, in conjunction with
the Regional Studies Association



Research Today, Policy Tomorrow



**CONFERENCE
PROGRAMME
2023**

ANZRS AI's 46th annual conference is conducted in partnership with the Regional Studies Association. Hosted at RMIT University, Melbourne, the core theme for this year's conference focuses on:

Global Crises and Regional Futures

(MELBOURNE, 27-28 NOVEMBER 2023)

We are pleased to acknowledge our conference sponsors:



Australian Government
Department of Infrastructure, Transport,
Regional Development, Communications and the Arts



RSAI

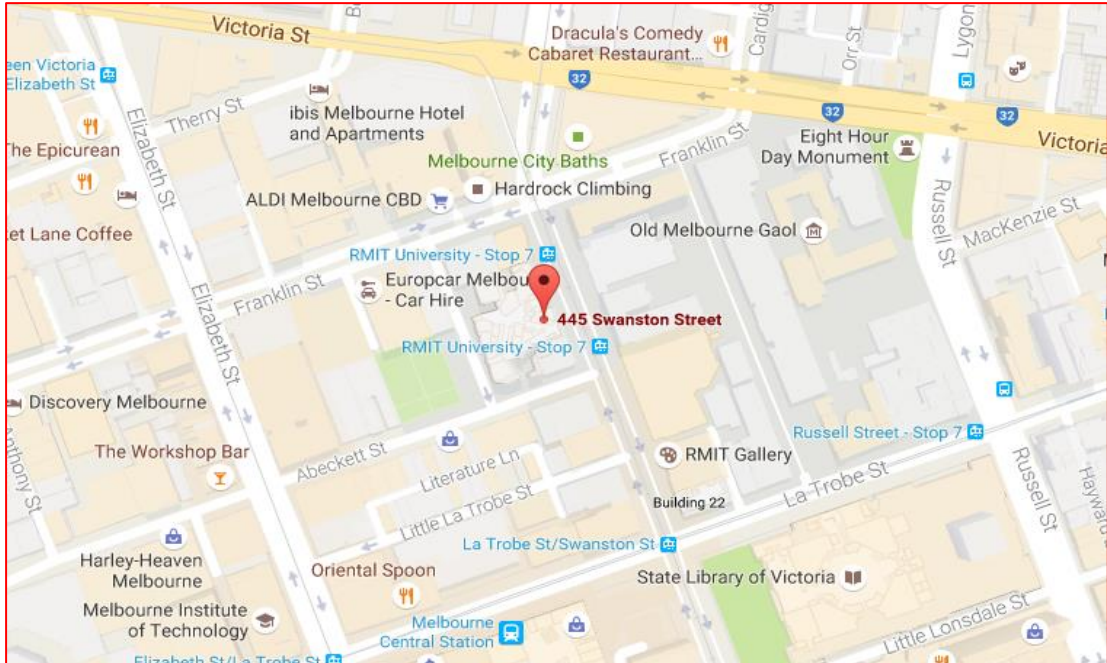


THE REGIONAL SCIENCE ASSOCIATION INTERNATIONAL

CONFERENCE VENUE

The conference will take place at:

**RMIT Swanston Academic Building, Building 80, level 7
445 Swanston Street Melbourne VIC 3000**



WELCOME DRINKS

For those conference participants looking for an informal welcome to Melbourne, please come to the Queensberry Hotel at 593 Swanston Street, Carlton (200 metres up Swanston Street from the conference venue) for drinks, 6.00-8.00pm on Sunday 26 November 2023.

CONFERENCE DINNER

The first day of the conference will conclude with Conference Dinner co-hosted by ANZRS AI and the RMIT. This will take place at 6:30pm after the Keynote Lecture at 5pm. The venue will be advised once numbers are confirmed. The conference dinner will include presentations of the ANZRS AI Awards, sponsored by the Bureau of Communications, Arts and Regional Research (BCARR) in the Department of Infrastructure, Transport, Regional Development and Communications.

CONFERENCE DETAILS

Should you require further clarifications, please do not hesitate to contact:

Bruce Wilson,
European Union Centre of Excellence at RMIT University
Telephone: +61 414 236 765, Email: bruce.wilson@rmit.edu.au

INVITATION FROM THE ANZRSAL AND RSA LEADERS



Our two regional studies organisations, the Regional Studies Association (RSA) and ANZRSAL, are delighted to be able to jointly host a conference bringing together regional researchers globally. After the difficulties of meeting in person since the pandemic, this conference is an opportunity to meet and share ideas with colleagues from Asia, Australasia, Europe and beyond.

Regions are experiencing the consequences of multiple global crises. This conference encourages researchers to contribute to mapping the implications of these crises for regional futures, exploring issues that are common to many but also recognising diverse patterns and challenges. We encourage the participation of those working at the front-line of these challenges, including policy makers and people involved in delivering regional programmes.

We are delighted that the European Union Centre of Excellence at RMIT will host the conference in Melbourne, with a venue at the heart of this cosmopolitan and vibrant city. We are confident this conference will have a wide appeal for those working in regional studies and science and for related policy makers.

We, along with Professor Bruce Wilson, the conference's local organiser, also thank BCARR – the Bureau of Communications, Arts and Regional Research – in the Department of Infrastructure, Transport, Regional Development, Communications and the Arts, for their financial support as the Conference's chief sponsor. This is a significant contribution to regional studies and science in Australia. In particular we thank Karen Malam and Lucy Williams for their ongoing support of the ANZRAL annual conference.

Among other publication opportunities, participants are welcome to submit papers presented at the conference to the *Australasian Journal of Regional Studies* or to any of the RSA's six journals – *Regional Studies*; *Spatial Economic Analysis*; *Territory, Politics, Governance*; *Regional Studies, Regional Science*; *Area Development and Policy* and finally the new start journal *Finance & Space*.

Delwar Akbar, ANZRSAL, and Sally Hardy, RSA

The Keynote Speakers

Our 46th annual conference has five keynote speakers, two on the first day of the conference and three on the second.

MONDAY 27 NOVEMBER 2023

FIRST KEYNOTE ADDRESS, 10:00AM

PROFESSOR LARS COENEN

(WESTERN NORWAY UNIVERSITY OF APPLIED SCIENCES)



Lars Coenen is Professor in Innovation and Sustainability Transitions at the Mohn Centre for Innovation and Regional Development at Western Norway University of Applied Sciences in Bergen. Previously, Lars was full professor at CIRCLE, the Centre for Innovation Research at Lund University. From 2017-2020 he has been the inaugural 'City of Melbourne Chair of Resilient Cities', at the Melbourne Sustainable Society Institute of the University of Melbourne, Australia. Currently he also holds an honorary professorial position at the Melbourne Centre for

Cities (UoM). Lars is an economic geographer and scholar in innovation studies. He is well-known internationally for his work on regional and urban innovation and, in particular, his pioneering research on the geography of environmental innovation and sustainability transitions. He is author of more than 60 scientific papers published in leading international journals such as Research Policy, Regional Studies and Economic Geography, co-edited the book 'Urban Sustainability Transitions', and acts as Associate Editor for the journal Environmental Innovation and Societal Transitions. Most of his research has been supported through competitive grants, financed e.g. by JPI Urban Europe, Horizon Europe, the Swedish Energy Agency and the Norwegian Research Council.

SECOND KEYNOTE ADDRESS, 5:15PM

PROFESSOR MICHAELA TRIPPL

(UNIVERSITY OF VIENNA)

Michaela Trippel is a Professor of Economic Geography at the University of Vienna (Austria) and holds the position of Professor II at the University of Agder (Norway). Since 2022, she has been serving as the Vice Dean for Research and Internationalisation within her faculty in Vienna, and she has been a Member of the Board of the Austrian Science Fund since 2021. She was elected Fellow of the British Academy of Social Sciences (FACSS) and Fellow of the Regional Studies Association (FeRSA) in 2021. Michaela's research primarily centres on the geography of innovation and sustainability transitions, challenge-oriented innovation systems, green path development, and place-based transformative innovation and industrial policies. She has published numerous articles in major journals such as Progress in Human Geography, Economic Geography, Environment and Planning A and Regional Studies, three books and numerous book chapters. She has also co-edited two books and six special issues of international leading journals.



TUESDAY 28 NOVEMBER

THIRD KEYNOTE ADDRESS, 9:00AM

PROFESSOR PAUL DALZIEL
(LINCOLN UNIVERSITY)



Paul Dalziel has been Professor of Economics at Lincoln University, New Zealand, since 2002. He is currently Director of the Agribusiness and Economics Research Unit at that university, along with Distinguished Professor Caroline Saunders. In 2018, Palgrave Macmillan published their open access book, *Wellbeing Economics: The Capabilities Approach to Prosperity*, which has recorded more than 96,000 accesses. Paul is also New Zealand Lead for the European Union's International Urban and Regional Cooperation (IURC) programme and a member of the leadership team for the Wellbeing Economy Alliance (WEAll) Aotearoa hub.

FOURTH KEYNOTE ADDRESS, 9:45AM

M. MARGARITIS SCHINAS
(EUROPEAN COMMISSION, VICE PRESIDENT)

Margaritis Schinas (1962, GR) holds an MSc on Public Administration and Public Policy from the London School of Economics, a Diploma of Advanced European Studies on European Administrative Studies from the College of Europe in Bruges and a Degree in Law from the Aristotelean University of Thessaloniki. Mr. Schinas has worked for the European Commission since 1990 in various positions of responsibility mainly in the private offices of Commissioners. Mr. Schinas was elected Member of the European Parliament in September 2007. Upon the completion of his parliamentary term of office, Mr. Schinas returned to the Commission and as of February 2010 was appointed by President Barroso as Deputy Head of the Bureau of European Policy Advisers. Mr. Schinas later served as Resident Director and Head of the Athens Office of DG ECFIN. As of 1.11.2014, President Juncker appointed Mr. Schinas as Chief European Commission Spokesperson.



FIFTH KEYNOTE ADDRESS, 1:30PM

DR CHLOE WARD
(VICTORIAN DEPARTMENT OF ENERGY, ENVIRONMENT AND CLIMATE ACTION)



Dr Chloe Ward trained as a historian, and now works in economic development policy and sustainability transitions for the Victorian Government, currently as A/Director, Industry and Community Strategy in the Victorian Forestry Transition Program, delivered by the Department of Energy, Environment and Climate Action. Her research interests include 20th century British history, and the intersection between culture and politics. She is a former Research Fellow in the EU Centre of Excellence at RMIT

CONFERENCE TIMETABLE OVERVIEW

Monday 27 November

- 8.00am** **Registration Desk Opens**
Level 7 of Swanston Academic Building 80, 455 Swanston Street, Melbourne
- 9.00am** **Welcome to Country**
- Welcomes**
Chair: Bruce Wilson
- Nick Staikos, MP, Parliamentary Secretary to the Premier; Parliamentary Secretary for Multicultural Affairs
- Delwar Akbar, ANZRSAI President
Sally Hardy, Regional Studies Association Chief Executive Officer
- 10.00am** **First Keynote Address**
Chair: Delwar Akbar
- Professor Lars Coenen
Urban Futures Enabling Capability Program, RMIT
Regional and urban challenge-driven innovation policy: Experimentation, contestation & deliberation
- 10.45am MORNING TEA
- 11.15am** **First Parallel Papers Session**
- 12.45pm LUNCH
- 1.00pm** **The RSA and the Future of Scholarly Publishing**
- 1.45pm** **Second Contributed Papers Session**
- 3.15pm AFTERNOON TEA
- 3.30pm** **Third Contributed Papers Session**
- 5.15pm** **Second Keynote Session**
Chair: Bruce Wilson
- Professor Michaela Trippi
University of Vienna
Navigating regional industrial transitions: towards place-based innovation strategies for sustainability

- 6.00pm **Close of Day 1**
- 6.30pm **Conference Dinner**

Tuesday 28 November

- 9.00am **Third Keynote Address**
Chair: Sally Hardy

Professor Paul Dalziel
Lincoln University
Global crises and regional futures: Investing in knowledge infrastructure
- 9.45 **Fourth Keynote Address**
Chair: Mish Eastman

M. Margaritis Schinas,
European Commission Vice President for Promoting the European Way of Life:
'Deepening European Union integration amidst a polycrisis: a new approach to security, migration, health and skills'
- 10.45 MORNING TEA
- 11:00 **Fourth Contributed Papers Session**
- 12:30 LUNCH
- 12.45 **ANZRSAI Annual General Meeting**
- 1:30 **Fifth Keynote Address**
Chair: Bruce Wilson

Dr Chloe Ward
Co-Director of the Centre for Regional Development at UWA
Time horizons for economic transitions: using short-term interventions for long-term gains
- 2:15 **Fifth Contributed Papers Session**
- 3:45 AFTERNOON TEA
- 4.00pm **Final Plenary – Closing Observations: Global Crises and Regional Futures?**

Delwar Akbar

Sally Hardy

Bruce Wilson
- 4.30pm End of Conference

GUIDE TO PRESENTERS IN THE CONTRIBUTED PAPERS SESSIONS

The sessions for the contributed papers allow for each speaker to have **15-20 minutes** each for the presentation (depending on whether 3 or 4 speakers per session), including time for questions of clarification or other immediate feedback. Once all speakers in a session have completed their presentations, this should leave about **30 minutes** for questions and general discussion about any of the papers.

Online presenters are listed in italics. Each presenter will be provided, on Monday morning, with a Teams link for their session, plus a link to each of the keynotes to join them.

DETAILED CONFERENCE TIMETABLE

Sunday 26 November 2023

6.00-8.00pm	<i>Welcome Drinks</i> Venue: Queensberry Hotel, 592 Swanston Street, Carlton 3053
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Monday 27 November 2023

8.00	9.00	Registration Venue: RMIT Building 80, Level 7 Northern Foyer, 445 Swanston Street, Melbourne
9.00	10.00	Welcome to Conference Venue: 80.07.001 Chair: Bruce Wilson
		<ul style="list-style-type: none"> - Welcome to Country - Nick Staikos, MP, Parliamentary Secretary to the Premier, Parliamentary Secretary for Multicultural Affairs - Professor Delwar Akbar, President, Australia New Zealand Regional Science Association International - Ms Sally Hardy, Chief Executive Officer, Regional Studies Association
10.00-10.45	Plenary session Chair: Delwar Akbar Room: Lecture Theatre, 80.07.001	
		Keynote 1: Professor Lars Coenen <i>Regional and urban challenge-driven innovation policy: Experimentation, contestation & deliberation</i>

10.45-11.15	<i>Morning tea</i> Venue: 80.07 Foyer
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Monday 27 November 2023 11.15- 12.45	Parallel Session 1A Room: 80.07.006 Chair: Kim Houghton	Special session: Future Challenges for Regions
	Tony Sorenson	Analysing the processes that will be driving both wider national development and regional economic change prospects over the next 20 years
	<i>Yogi Vidyattama</i>	<i>Calculating and forecasting the potential spatial impacts of these changes across Australia's State and regional economies</i>
	Deanna Hutchinson	Managing the processes of change: The aspects of communities' adaptation to change including the leadership
	Session 1B Room: 80.07.007 Chair: Bruno Mascitelli	Regional Migration
	Jacques Poot and Michael Cameron, University of Waikato	Modelling and Forecasting Interregional Migration for Multi-regional Population Projections
	Angelique Chettiparamb, University of Reading, UK	Internal Migration and the Rental housing Crisis in India.
	Hanmin Gu, Yonsei University, Korea, Republic of Korea	Regional Characteristics Where Local Employment Will Remain Stable Even After the Fourth Industrial Revolution: Evidence from Korea
	Session 1C Room: 80.07.002 Chair: Maren Klein	Issues for European Regions 1
	Tom Hawxwell, HafenCity University, Germany	Contesting the Future of Urban Mobility in the City of Hamburg, Germany
	Alicja Jajko-Siwiek, Poznań University of Economics and Business, Poland	How Might Social-policy-makers Overcome the Polycrisis? Resilience and Well-being Among Retired People in Europe
	Marian Kachniarz, Wrocław University of Environmental and Life Sciences, Poland, and Arkadiusz Babczuk Institute of Economic and Financial Expertise, Poland	Where to Escape? The Regional Dimension of the Refugee Wave in Poland
12.45- 1.45 1.00	Lunch Venue: 80.07 Foyer Key Event: The RSA and the Future of Scholarly Publishing Venue: 80.07.007	

Monday 27 November 2023 (cont)

1.45-3.15	Parallel Session 2A Room: 80.07.006 Chair: Deanna Hutchinson	Special Session: Smart Specialisation activating collaboration and innovation in Gippsland
	Jeanie Hall, Latrobe Valley Authority	Perspectives from a regional perspective
	Esther Lloyd, Gippsland Climate Change Network	Perspectives from energy transition
	Ben Gebert, Food and Fibre Gippsland	Perspectives from food and fibre transition
	Session 2B Room: 80.07.007 Chair: Jess Reeves	Challenges for Australian Rural Regions
	Warren Hunt, Charles Darwin University	A Case for Building Regional Food Stabilisation Capability in Northern Australia
	Lavinia Poruschi, CSIRO	Outcomes from and resilience to drought in regional areas: exploratory analysis based on panel data
	Delwar Akbar, Central Queensland University	National and global issues that promote on-farm waste generation in rural Australia- An exploratory study
	Brady Reid and Joanne Miles, University of Waterloo, Canada	Reflections from an International Indigenous Exchange from Newfoundland, Canada to Tasmania, Australia to Foster Improved Indigenous Governance for Addressing Regional 'Polycrises' at Home
	Session 2C Room: 80.07.002 Chair: Alicja Jajko-Siwiek	Issues for European Regions 2
	Bruno Mascitelli, Swinburne University	Why the Political Rise and Decline of the Northern Regions in Italy?
	Maren Klein, European Union Centre of Excellence at RMIT	Periphery – Centre Dynamics: Could the AfD Shape German and European Political Futures?
	<i>Kateryna Kryzhanivska, LUT University, Finland</i>	<i>Developing resilient or antifragile abilities? The recovery case of Finnish regional network from multiple crises</i>

3.15-3.30	Afternoon tea Venue: 80.07 Foyer
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3.30-5.00	Parallel Session 3A Room: 80.07.006 Chair: Bruce Wilson	Forestry Transition and Local Development Strategies
	Matthew Currie, Benalla Rural City	Through the Looking Glass: Turning Traditional Small Town Development Upside Down - Benalla
	Krystal Barr, Baw Baw Shire Council	Through the Looking Glass: Turning Traditional Small Town Development Upside Down - Noojee
	Matt Langdon, Wellington Shire Council	Through the Looking Glass: Turning Traditional Small Town Development Upside Down - Yarram
	Riccardo Armillei, RMIT , and Alyce Richards, East Gippsland Shire Council	Forestry Transition: Local Development Strategy for Swifts Creek and District
	Session 3B Room: 80.07.007 Chair: Jacques Poot	Regional Energy and Resources Transitions
	Sean Connelly, University of Otago, Aotearoa New Zealand	Intersection of 'Regional Energy Transition' and 'Just Transition in New Zealand
	David Fleming, CSIRO	Evaluating the Long-term Regional Impacts of a Resources Boom
	Etienne Nel, University of Otago & University of Johannesburg, Aotearoa New Zealand	The Challenge of Regional Energy Transitions in the Global South: The Current Experience of South Africa, the World's most Coal Dependent Country
	<i>Fitsum S. Weldegiorgis, The University of Queensland</i>	<i>Australian Coal Mining and Economic Diversification in the Energy Transition Context</i>
	Session 3C Room: 80.07.002 Chair: Suhaila Zainal Shah	Regional Diversification
	Paul McPhee, Federation University Australia	The Global-Domestic Interface: An Alternative Strategy Based Approach to Analyzing Spatial Innovation and Resulting Regional Economic Development (1st paper)
	Zhaowei Wang, RMIT University	Regional Diversification of an Old Industrial City in China under Crisis: A case study of Tangshan City
	<i>Ana Patricia Fanjul Alemany, University of León, France</i>	<i>EU-funded Projects in Spanish Regions: Fighting Rural Depopulation</i>
	Bernardo Cantone , CSIRO	Carbon Farming Diffusion in Australia

	Session 3D Room: 80.07.008 Chair: Jeliteng Pribadi	Regions and Social Policy
	Sarah Richardson, The University of Queensland	Nonprofit Prosperity via Innovation: The Role of Boards, Alliances, and Regulatory Mechanisms in Australia
	<i>Yogi Vidyattama, University of Canberra</i>	<i>Understanding Poverty in Australia: Comparing NSW and Victoria</i>
	<i>Jannatul Ferdous, Central Queensland University</i>	<i>Factors Affecting Willingness-to-Pay for Essential Medicines in Regional Australia – A Scoping Review</i>
	Michael Cameron, University of Waikato, New Zealand	Subnational Population Ageing in New Zealand: Past, Present, and Future

5.15	Plenary session Chair: Bruce Wilson Room: Lecture Theatre, 80.07.001
	Keynote 2: Prof Michaela Trippi <i>Navigating regional industrial transitions: towards place-based innovation strategies for sustainability</i>

6.30	Conference Dinner Venue: Oxford Scholar Hotel Melbourne, Dining room 427 Swanston Street Melbourne
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Tuesday, 28 November 2023

9.00-9.45	Plenary session Chair: Sally Hardy Room: Lecture Theatre, 80.07.001
	Keynote 3: Prof Paul Dalziel <i>Global crises and regional futures: Investing in knowledge infrastructure</i>

9.45-10.45	Special Plenary session Chair: Mish Eastman, Deputy Vice Chancellor Vocational Education and Vice President, RMIT Room: Lecture Theatre, 80.07.001
	M. Margaritis Schinas, European Commission Vice President for Promoting the European Way of Life: 'Deepening European Union integration amidst a polycrisis: a new approach to security, migration, health and skills'

10.45-11.00	Morning tea Venue: RMIT 80.07 Foyer
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11.00-12.30	Session 4A Room: 80.07.006 Chair: Kim Houghton	Special Session: Regional growth – how and for whom? A conversation on Regionalisation 2032
	Deanna Hutchinson	Regional Australia Institute
	Delwar Akbar	Central Queensland University
	Karen Cain	Transition Australia
	Parallel Session 4B Room: 80.007.07 Chair: Michael Cameron	Managing Mine Transitions
	Fiona McKenzie, CRC: Transformation in Mining Economies	Mine Closure: A Potential Global Regional Economic Development Crisis
	Andrea Arratia-Solar, The University of Queensland	Multi-dimensional analysis at regional scale for mining transitions: A scoping tool
	Jess Reeves, Federation University Australia, Tira Foran, CSIRO, Lin Crase, University of South Australia, and Kazi Haque, Federation University Australia.	Collaborative planning for future land use of the mine lands of the Latrobe Valley
	Stefanos Xenarios, CSIRO	Climate Resilient Investments and Placed-Based Sustainable Pathways

	Session 4C Room: 80.07.002 Chair: Riccardo Armillei	Spatial Implications of Covid-19
	<i>Masato Miyazaki, Saitama University, Japan</i>	<i>Looking Back on the COVID-19 Era - The Impact of COVID-19 Interventions on Municipal Finances in Japan</i>
	Teibei Li, RMIT University, Australia	Exploring Spatial Changes in Urban Migration under Significant Disruption - the COVID-induced Shifts in Melbourne
	Ashleigh Stokes, RMIT University	Proactive Policy During Crisis: A Conjunctural Snapshot of the Gippsland Regional Adaptation
	Paul McPhee, Federation University Australia	Does Global Sourcing of Innovation Information and Inputs Guarantee Best Practice in Exporting Industry Innovation and Performance? (2nd paper)
	Session 4D Room: 80.07.008 Chair: Sarah Richardson	Contemporary Regional Issues
	Sveta Angelopoulos and Sarah Sinclair, RMIT University Melbourne	Strengthening Resilience and Equity in Ageing Communities Confronting Climate Challenges
	Suhaila Zainal Shah, Lee Kuan Yew Centre for Innovative Cities, Singapore	Perceptions of Future and Public's Prioritisation of Diverse Social Goals: Unravelling the Temporal Dimensions of Climate Change Actions in Singapore
	Irini Vasilakakos, European Union Centre of Excellence, RMIT	Federalism's Third Sovereign? Rethinking the Legal Status of Home Rule as a Solution to Regional Crises in Texas

12.30-1.30	Lunch Venue: 80.07 foyer
12.40-1.25	ANZRSI Annual General Meeting Venue: 80.07.006

1.30-2.15	Plenary session Chair: Leo Goedegebuure Room: Lecture Theatre, 80.07.001
	Keynote 4: Dr Chloe Ward <i>Time horizons for economic transitions: using short-term interventions for long-term gains</i>

2.15-3.45	Parallel Session 5A Room: 80.07.006 Chair: Etienne Nel	Smart Specialisation and Regional Transitions
	Karen Cain, Transition Australia	Why institutional capability is so important to system innovation and how multi-level governance has played a role in success in Australia
	Leo Goedegebuure, LH Martin Institute, Sebastian Fastenrath, University of Vienna, and Lars Coenen, HVL	Driving and Measuring Innovation in Gippsland and Victoria through Smart Specialisation
	Colleen Carlon, Edith Cowan University, Robyn Eversole, Bucknell University, Lucinda Aberdeen, La Trobe University, Merete Schmidt, University of Tasmania, Kylie Wrigley, Edith Cowan University.	Regional Universities and the Development of Regional Agency
	Bruce Wilson, European Union Centre of Excellence at RMIT	New Directions in Victorian Regional Policy: Fostering Innovation Ecosystems
	Session 5B Room: 80.07.007 Chair: Kazi Haque	Issues in Regional Planning
	Anda Nugroho, Griffith University, Australia	Tourism's Distributional and Spillover Impacts Across Regions
	Maren Klein, Rimi Khaferi, Bruno Mascitelli, European Union Centre of Excellence at RMIT	Multilevel Governance, Regional Futures and the Age of Permacrisis
	Jeliteng Pribadi, Indonesia and Jasman Ja'far Ma'ruf	Place-based Leadership in Aceh Province, Indonesia
	Paul McPhee, Federation University Australia	Profiling Regional Firms: Are Globally Integrated Firms Regional Exporting Leaders? A study of New South Wales Regional SMEs (3rd paper)

3.45-4.00	Afternoon tea Venue: 80.07 Foyer
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4.00	Final Plenary – Closing Observations Global Crises and Regional Futures? Room: Lecture Theatre, 80.07.001 Chair: Fiona Haslam McKenzie
	Delwar Akbar Sally Hardy Bruce Wilson
4.30	Conclusion and Wrap up

Academic Conference Programme and RSA Hub App

Thanks to the RSA, we are able to use their online conference app, RSA Hub. The [conference programme](#) can now be accessed online on RSA Hub.

Please download the free RSA Hub for [IOS](#) and [Android](#) from your phone's App Store. You can also access the programme and other conference information through the [desktop version of the app](#).

You can use the app to view the programme, abstracts, speakers, to message other delegates, to create your profile and personal conference schedule, to receive email reminders about your selected sessions, to swap business cards and more.

See the RSA ["How to" video guides](#) for information on downloading RSA Hub App and using it in preparation for the conference. Please contact us if you need assistance.

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